

WHAT IS COOK COUNTY AVN?

Cook County Automated Victim Notification (AVN) is a free, anonymous, telephone service that provides victims of crime two important services: Information and Notification 24 hours a day, seven days a week.

How Do I Use AVN?

Call AVN toll free at

1-877-846-3445

and follow the directions provided by the prompts. If you choose to register with AVN, you will automatically be called if there is a change in the defendant's custody status or a change in the next court date.

INFORMATION - TO GET A DEFENDANT'S CUSTODY STATUS OR CURRENT COURT DATE

- Use a touch tone telephone
- Have paper, pen and AVN Registration Information handy (see back for details)
- Call the toll free number
- Follow the prompts.

NOTIFICATION - FOR AUTOMATIC CALLS ABOUT A CHANGE IN THE DEFENDANT'S CUSTODY STATUS OR A CHANGE IN THE COURT DATE

- Call the toll free number
- Follow the prompts
- Enter the telephone number and area code where you want to be reached
- Enter any four digit number that you can easily remember. The number you choose becomes your PIN (Personal Identification Number).

COOK COUNTY AVN - QUESTIONS AND ANSWERS

How do I participate in AVN? To find a defendant or current court date or register for notification, you must call the toll free AVN line at **1-877-846-3445** from a touch tone telephone.

What is a PIN? The PIN (Personal Identification Number) is a four digit number you choose to receive notification calls from AVN. The PIN should be a number that is easy to remember. Entering a PIN is the only way to confirm and stop repeated notification calls.

What if I'm not at home or my telephone is busy when AVN calls? AVN will keep trying to reach you. If there is no answer or the line is busy, AVN will continue to call

every half hour for 24 hours. AVN will leave a message on an answering machine, but will continue to call every two hours for the 24 hour period. Since AVN automatically calls when a defendant's custody status changes, notification calls may come in the middle of the night. Court date notification calls will be made between 7:00am - 9:00pm for 48 hours.

Can I register more than one telephone number with the AVN? Yes. Your family, friends and other concerned persons may also check on a defendant's custody status and court dates and register for notification. Each registration is separate and requires a PIN.

Does AVN ensure my safety? AVN is designed to provide you with quick and easy access to defendant information and to alert you when a defendant's custody status changes. **DO NOT DEPEND ONLY ON AVN OR ANY OTHER PROGRAM FOR YOUR SAFETY.**

Can AVN give me case and custody information on everyone who has been arrested? No. Information is available only on defendants with criminal cases currently pending in the Cook County Circuit Court. Only defendants held in the Cook County Department of Corrections will be included in custody change notification.



REGISTRATION INFORMATION

The following information will help you to make the best use of AVN:

Police or Incident Report Number

Defendant's Name

Defendant's Date of Birth

Four-digit PIN (Personal Identification Number)

FOR YOUR INFORMATION

AVN

is available in English, Spanish and Polish. Hearing Impaired individuals who want to register for notification should contact their relay service.

Do not depend only on AVN for your protection.

If you feel that you may be in danger, take precautions as if the defendant has already been released.

Technology provided by The VINE Company
U.S. Patent Number 5,861,810

RESOURCES FOR ALL CRIME VICTIMS

**Cook County State's Attorney's
Victim Witness Assistance Program**
773-869-7200

Chicago Rape Crisis Hotline
*1-888-293-2080

**Cook County Circuit Court Clerk's
Domestic Violence Liaison**
312-827-2452

**Illinois Attorney General's
Financial Assistance for Victims**
1-800-228-3368

National Center for Victims of Crime
1-800-394-2255

National Domestic Violence Hotline
*1-800-799-7233

National Organization for Victim Assistance
*1-800-879-6686

RESOURCES FOR DOMESTIC VIOLENCE VICTIMS

Chicago Domestic Violence Help Line
*1-877-863-6338

Constance Morris House - West (Shelter Services)
*708-485-0069 / TDD *708-485-5257

Crisis Center for South Suburbia - (Shelter Services)
*708-429-7234 / TDD *708-429-7284

**Evanston Shelter for Battered Women and
Their Children - North (Shelter Services)**
*847-864-8780

Life Span - North
*847-824-4454 / TDD *847-824-0189

Sarah's Inn - West
*708-386-4225 / TDD *708-386-3687

South Suburban Family Shelter, Inc.
*1-877-787-3224 TDD *708-647-6834

***24 Hour Hotline**



Automated
Victim
Notification

1-877-846-3445
Call Toll Free

This information and notification service for victims of crime is provided by

Cook County Government