



Cook County Automated Victim Notification Call Toll free: 1-877-846-3445*

Cook County AVN Registration Information

The following information will help you to make the best use of the AVN.

After you have registered with AVN, you will automatically be called if there is a change in the defendant's custody status or a change in the next court date.

Police or Incident Report Number: _____

Defendant's Name: _____

(Last)

(First)

(Middle Initial)

Defendant's Date of Birth: _____ Four-digit PIN (Personal Identification Number) _____

Officer's Name: _____ Star No. _____

Police Department/Victim Services : _____

(Phone No.)

Cook County AVN - Automated Victim Notification

Cook County AVN is a free, anonymous, telephone service that provides victims of crime two important services: Information and Notification 24hrs a day, seven days a week.

INFORMATION - TO GET A DEFENDANT'S CUSTODY STATUS OR CURRENT COURT DATE

- Use a touch tone telephone
- Have paper, pen and the information above handy
- Call the toll free number
- Follow the prompts

NOTIFICATION - FOR AUTOMATIC CALLS ABOUT A CHANGE IN THE DEFENDANT'S CUSTODY STATUS OR A CHANGE IN THE COURT DATE

- Call the toll free number
- Follow the prompts
- Enter the telephone number, including area code, where you want to be reached
- Enter any four digit number that you can easily remember. The number you choose becomes your PIN (Personal Identification Number)

WHAT IS A PIN? The PIN (Personal Identification Number) is a four-digit number you choose to receive notification calls from AVN. The PIN should be a number that is easy to remember. Entering a PIN is the only way to confirm and stop repeated notification calls.

What if I'm not at home or my telephone is busy when AVN calls? AVN will keep trying to reach you. If there is no answer or the line is busy, AVN will continue to call every half hour for 24 hours. AVN will leave a message on an answering machine, but will continue to call every two hours for the 24 hours period. Since AVN automatically calls when a defendant's custody status changes, notification calls may come in the middle of the night. Court date notification calls will be made between 7:00am - 9:00pm for 48hours.

Can I register more than one telephone number with AVN? Yes. Your family, friends and other concerned persons may also check on a defendant's custody status and court dates and register for notification. Each registration is separate and requires a PIN.

Can Cook County AVN give me case and custody information on everyone who has been arrested? No. Information is available about defendants with **CRIMINAL CASES ONLY** that are currently pending in the Cook County Circuit Court. Only defendants held in the Cook County Department of Corrections will be included in custody change notification.

Hearing impaired individuals should contact their relay service.

Do not depend only on AVN or any other program for your safety. If you feel that you may be in danger, take precautions as if the defendant has already been released.

ILLINOIS CRIME VICTIMS BILL OF RIGHTS

- The right to be treated with fairness and respect for their dignity and privacy throughout the criminal justice process
- The right to notification of court proceedings
- The right to communicate with the prosecution
- The right to make a statement to the court at sentencing.
- The right to information about the conviction, sentence, imprisonment and release of the accused
- The right to be reasonably protected from the accused through the criminal justice process
- The right to the timely disposition of the case following the arrest of the accused
- The right to be present at the trial and all other court proceedings on the same basis as the accused, unless the victim is to testify and the court determines that the victim's testimony would be materially affected if the victim hears other testimony at the trial
- The right to have present at all court proceedings, subject to the rules of evidence, an advocate or other support person of the victim's choice
- The right to restitution

ILLINOIS DOMESTIC VIOLENCE ACT RIGHTS OF DOMESTIC VIOLENCE VICTIMS

Domestic Battery is a crime. Any person who hits, chokes, kicks, threatens, harasses or interferes with the personal liberty of another family or household member has broken the law.

Victims of domestic violence have the right to:

- Be protected from further abuse, neglect and exploitation
- Press criminal charges against the abuser (Note: Jail is not the only outcome if the abuser is found guilty.)

The Court may now issue an Order of Protection on behalf of a victim and/or a child or an incapacitated adult. The Order can:

- Protect from further abuse, neglect and exploitation
- Bar the violent party temporarily from the home
- Keep the violent party away from the victim and/or school or employment
- Award child custody and prohibit child snatching
- Order the offender to pay support, medical costs and legal fees
- Require the offender to undergo counseling

To obtain an Order of Protection do one of the following:

- Ask your attorney to file a petition in civil court
- Request an Order of Protection in conjunction with your divorce
- Request an Order of Protection during the criminal prosecution

Law Enforcement officers are to use all reasonable means to prevent further abuse, including:

- Arranging the victim's transportation to a medical facility or shelter, and/or accompanying the victim back to their residence to get belongings
- Arresting the abuser where appropriate, and completing a police report on all chargeable incidents
- Advising the victim of his/her rights and the importance of preserving evidence

DOMESTIC VIOLENCE AGENCIES - CHICAGO

Access Living - 312-226-5900 / TDD 312-226-6187

A Friend's Place - North - 1-800-603-4357* / TDD 773-274-6508*

Apna Ghar - North (Shelter Services) - 773-334-0173*

Family Rescue - South (Shelter Services) - 773-375-8400*

Greenhouse - North (Shelter Services) - 773-278-4566* / TDD 278-4114*

House of the Good Shepherd - North - 773-935-3434

Life Span - Loop - Chicago - 312-408-1210

Mujeres Latinas En Accion - South
312-226-1544 / (p.m.) 312-738-5358 / TDD 312-226-3350

Neopolitan Lighthouse - South (Shelter Services)
773-638-0227* or 773-722-0005 / TDD 773-826-2883*

On Our Own / Hear Our Cries - Loop - 312-435-1007

Polish American Association - South - 773-767-7773 **North** - 773-282-8206

Pro Bono Advocates - Loop - 312-827-2420

Rainbow House / ARCO IRIS - South (Shelter Services)
312-935-3430 or 773-762-6611* / TDD 773-762-6802*

SHALVA - 773-583-4673*

Southwest Women Working Together - South (Shelter Services)
773-582-0550 / TDD 773-582-9392

Chicago Connections Women's Program - South
(773) 847-5602 / TDD (773) 847-7121

Uptown Hull House - North (Shelter Services) - 773-561-3500 / TDD 773-561-6119

YWCA of Metropolitan Chicago - Loop
Chicago - 312-372-6600

DOMESTIC VIOLENCE AGENCIES - SUBURBS

Constance Morris House- West (Shelter Services)
708-485-0069* / TDD 708-485-5257*

Crisis Center for South Suburbia (Shelter Services)
708-429-7233* / TDD 708-429-7284*

Evanston Shelter for Battered Women and Their Children - North (Shelter Services) - 847-864-8780*

Life Span - North - 847-824-4454* / TDD 847-824-0189*

Sarah's Inn - West - 708-386-4225* / TDD 708-386-3687*

South Suburban Family Shelter, Inc.
1-877-787-3224* / TDD 708-647-6834

ADDITIONAL RESOURCES FOR ALL VICTIM SERVICES

Cook County State's Attorney's Victim Witness Assistance Program
773-869-7200

Chicago Rape Crisis Hotline - 1-888-293-2080*

Chicago Domestic Violence Help Line - 1-877-863-6338*

Cook County Circuit Court Clerk's Domestic Violence Liaison
312-827-2452

Illinois Attorney General's Financial Assistance for Victims
1-800-228-3368

National Center for Victims of Crime - 1-800-394-2255

National Domestic Violence Hotline - 1-800-799-7233*

National Organization for Victim Assistance - 1-800-879-6686*

***Denotes 24 hour Service**